

ELMORE WATER AND SEWER AUTHORITY
WATER USER AGREEMENT AND APPLICATION ---RESIDENTIAL
---COMMERCIAL ---RENT ---OWN

TODAYS DATE _____
DATE YOU WANT SERVICE STARTED _____
APPLICANT'S NAME _____ CO-APPLICANT _____
DRIVERS LICENSE# _____ CO-APPLICANTDL# _____
APPLICANT SSN _____ CO-APPLICANT SSN _____
APPLICANTS EMPLOYER _____ CO-APPLICANT EMPLOYER _____
EMPLOYER ADDRESS _____ EMPLOYER ADDRESS _____

LANDLORD NAME _____ LANDLORD ADDRESS _____
LANDLORDTELEPHONE _____

NEW SERVICE ADDRESS _____

ADDRESS WHERE BILL IS TO BE MAILED TO _____

CURRENT PHONE NUMBERS ARE IMPORTANT FOR COMMUNICATION

HOME PHONE _____ CO-APPLICANT HOME PHONE _____
CELL PHONE _____ CO-APPLICANT CELL _____
WORK PHONE _____ CO-APPLICANT WORK PHONE _____

EMAIL ADDRESS REQUIRED FOR EBILLS OR PAYMENTS MADE ONLINE:

APPLICANT: _____
CO-APPLICANT _____

I/we acknowledge and agree that the rules and regulations of the Elmore Water and Sewer Authority (the "Authority") and the rates for water and or sewer and other services provided by the Authority have been made available via the Internet or by other means, and it is my responsibility to become knowledgeable of such information. I/we agree to abide by all the rules and regulations of the Authority as the same may be amended and promulgated from time to time.

I/we agree to pay a \$100.00 non-refundable connection fee for water and or sewer service per service.

I/we understand that my/our water and or sewer bill is mailed out or made available monthly and if I do not receive a bill, it is my sole responsibility to contact the Authority's customer service department to ensure that my/our bill is timely paid. I/we understand and agree that there is a 15% administrative charge for all balances not paid in full by the due date and that such an administrative fee shall be applied after 4:00 p.m. on the due date if full payment is not timely

made. I/we understand and agree that partial payments are not accepted unless by special arrangements with customer service in advance of the due date. All forms of payments that reach the Authority's office by 4:00 p.m. will be credited that same day.

I/we understand for any account past due 60 days or more and that my/our service may be terminated without further notice if my/our account is past due 60 days or more. I/we understand and agree that if my/our water and or sewer service is disconnected for non-payment, I/we must pay the balance on the account and all accrued fees and charges, including the reconnect fee, before service is reinstated. I understand that the reconnect fee is currently \$75.00.

If this is an entirely new service where water and or sewer service has not been provided previously, then I/we also agree to install a water pressure regulator and shut off valve on my/our service line just out of the meter box as required by the Pressure Regulator and Shut off Valve Agreement and to follow the rules of Elmore Water and Sewer Authority Sewer Installations.

I understand and agree that water and or sewer rates and other charges and the rules and regulations of the Authority are established by the Board of Directors for the Authority and are subject to change from time to time. I acknowledge and agree that all such changes will be effective upon mailing a notice of same to me/us at the billing address provided above.

I/we understand and agree that the maximum amount allowed by law will be charged on all returned checks. I/we further agree to pay all costs of collection, including reasonable attorneys' fees and court costs, should my/our account be placed for collection with a third party. I/we acknowledge and agree that all phone numbers listed above, including cell phone numbers, may be used to contact me/us for information or for collection purposes. I/we understand that my social security number will only be used for the purpose of collections. If my account has to be placed in collections, I understand that \$25.00 will be charged for collection fees and will be collected from customer through Association of County Commissions of Alabama Debt Set off Program with funds being withheld from applicants State of Alabama Income Tax.

By signing below, I/we understand and agree that this is a legal and binding agreement between me/us and Elmore Water and Sewer Authority, a public utility.

Water User Signature

Date

Co-Applicant Signature

Date